

State telecommunications management manual

State of California
Department of General Services

Telecommunications Division
Sacramento, California

Category:

Delegation

Chapter Title:

Standard Delegation

Chapter Number:

0401.0

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TELECOMMUNICATIONS SERVICES AND EQUIPMENT PARAMETERS

The acquisition, installation and management of telecommunications services and equipment are delegated to agencies with the following stipulations.

- Agencies are required to utilize contracts issued by TD to obtain voice and data services and must use consolidated services wherever available. See **0700.0 Category Chapters** for information on current contracts and consolidated services provided through TD.
- Agencies are required to request approval or project delegation for the following:
 - ♦ Teleconferencing/videoconferencing,
 - ♦ PBX telephone systems,
 - ♦ Hybrid telephone systems with trunk connections,
 - ♦ Hybrid telephone systems to be installed behind a consolidated system,
 - ♦ Stand alone ACD or Voice Mail systems connected to consolidated systems,
 - ♦ Data Transport outside of the consolidated Frame Relay services,
 - ♦ Request For Proposal (RFP) or Invitation For Bid (IFB) for telecommunications equipment and services, and
 - ♦ Telecommunications consulting services.

See **Chapter 0400.0** for delegation request procedures.



Note:

Radio and microwave equipment and services are not normally delegated. Contact TD Public Safety Radio Services, Client Engineering Support, for more information.

See Chapter 0101.0, TD Reference Guide, for all TD contact information referenced within this chapter.